



Dennis Dixon Ltd “will trans-ship products so that those products are delivered in the same quality and quantity as when they were collected, and within the time constraints specified by the customer”.

The equipment used by the company will be purchased and maintained to the same high standards. This will be done to the entire satisfaction of individual customers, and in such a way as to give rise to conditions, which will allow the Company to:

- Increase its business at a manageable rate,
- Give job satisfaction to the employees of the Company,
- Not endanger the environment, or the safety of the public or its property,
- Keep the Company’s Operators Licence free from blemish.
- Record, monitor and respond to Non-Conformances in a timely fashion
- Share learning within the organisation to prevent repeat incidents
- Continually improve the effectiveness of the Management System

Arrangements are made for those materials and services that are brought in to be of high standards of quality so that they match the standards of our own work. This will usually mean auditing the suppliers ourselves and keeping appropriate records.

All employees of the company will be aware of our need to perform to high standards of quality, and will receive the appropriate training for this.

The company will establish Quality Objectives annually as part of the Management Review and monitor compliance, taking management action where required to meet requirements.

S.P. Dixon

Steven Dixon,
MANAGING DIRECTOR

Last updated: Aug 2018
Next review: Jul 2020